

# Family Resolution Centre

A service of **Legal Aid BC** 



## What is the Family Resolution Centre (FRC)?

Legal Aid BC's free online service where parents can make parenting and child support arrangements, with help from a professional family law mediator

## Who can use the FRC?

Separated parents who

- want to make parenting or child support arrangements, or both
- want to make arrangements without going to court
- have access to a computer
- have each other's email addresses
- at least one parent and the children live in BC



## Why should I use the FRC?

- You can negotiate with the other parent online
- Communication is text-based
- It's available 24/7, so you can work on it when it works for you
- You can ask for free help from a professional family law mediator if you want
- There's guidance, legal information, and referrals
- It's easy to use! There's support and help

# Family Resolution Centre



## What do I get?

- Parenting arrangements to download and sign
- Child support arrangements to download and sign
- Help to make agreements legally binding
- A certificate that confirms you tried dispute resolution, in case you need it to go to court

## What if I can't use the FRC?

- Use the step-by-step guide on Legal Aid BC's Family Law website to write your own separation agreement
- Get free help to make an agreement from a family justice counsellor
- Hire private mediator or collaborative family lawyer to help you make an agreement out of court
- Call the Family LawLINE  
**604-408-2172** (Greater Vancouver) or  
**1-866-577-2525** (elsewhere in BC)
- Get free advice from family duty counsel, especially if you end up going to court



[MyLawBC.com](https://www.mylawbc.com)